

NEWS RELEASE

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BEAVER WATER DISTRICT WARNS CUSTOMERS ABOUT SCAM

If someone asks to test the water at your home, the individual likely represents a company selling products, not Beaver Water District.

“We received a call from the Fayetteville Water Department on Friday afternoon stating that a customer had called in to complain that someone had stopped them in their driveway and asked to take a water sample,” Larry L. Lloyd, Chief Operating Officer of Beaver Water District, said. “They claimed that they were sampling for Beaver Water District. This is a scam that occurs every year or so inevitably leading to a recommendation to install a water filtration system costing several thousand dollars. Since this individual identified himself as working for us, it takes on a more serious implication.”

Beaver Water District wants to warn the public about this scam. Beaver Water District employees generally do not sample at homes. Additionally, BWD employees wear indentifying uniforms and have photo IDs.

“We test water samples numerous times each day to ensure consistent drinking water quality,” Lloyd said. “In addition, water is automatically sampled continuously for adequate disinfection and clarity. The drinking water we provide to our four customer cities meets or exceeds all federal and state requirements.

“If you want to install an expensive water filtration system at your home for aesthetic purposes, such as taste and odor, then you have every right to do so.” Lloyd said, “But do not do so because you’ve been told your water isn’t safe to drink. Water from Beaver Water District is an excellent product. We work 24/7 to ensure we are protecting the public health with safe, clean water for Northwest Arkansas.”

If you have questions about the safety or quality of your water, contact your local water utility or contact Beaver Water District at 479-756-3651. To see the latest water quality report, visit the BWD website at www.bwdh2o.org.

Beaver Water District supplies drinking water to more than 250,000 people and industries in Fayetteville, Springdale, Rogers, Bentonville and surrounding areas. These cities then resell the water to surrounding towns and communities. The District’s mission is to serve our customers in the Benton and Washington County area by providing high quality drinking water that meets or exceeds all federal and state regulatory requirements in such quantities as meets their demands and is economically priced consistent with our quality standards. For more information, visit www.bwdh2o.org.